

## **AUDIO**

CDRs are NOT CDs. Although there is NO difference in audio or data quality, some audio players have evidenced incompatibility with CDRs. In general, one in a thousand players may not play CDRs. Playback incompatibility is more common in car players, cheap boom boxes, and multichangers. Also, some older or dirty machines may not play CDRs. Cleaning the lens of an old or dirty machine with a \$10 lens cleaner (available at K-Mart or Radio Shack) has a very good chance of allowing CDRs to play. When you move up to average quality consumer players, playback incompatibility decreases significantly and playback issues at radio stations or record companies are extremely rare. The original application for CDR technology was for test reference prior to pressing a commercial factory production run. Radio airplay has become a very popular application for CDRs. With lower disk prices, some clients are selling CDRs. If you plan to sell audio CDRs, I recommend, but do not require, a small disclosure printed at the very bottom of the disk. I use a premium quality media which minimizes, but does not eliminate playback incompatibility. Playback incompatibility is not covered under warranty.

## **DATA**

I have not seen any read incompatibility with data CDRs, although data read problems can be caused by a scratched disk. Some older (2x ) CD-ROM drives that are not Multisession capable may not play Multimedia titles.

## **WARRANTY**

Copies are warrantied for 90-days. Copies made from client supplied References or Masters are warrantied solely to be exact images of your data. GDA does not listen to (music) or open (data) files from client supplied disks. All productions runs are spot checked for exact copy accuracy. Any printing on the disk must be inspected and approved via signed document or fax.

## **DATA STORAGE**

If I create your Master or Reference, the data is retained on my hard drive for three days. Copies made from client supplied disks are NOT STORED after you job is completed. A free archival copy (for GDA) is included with 50+ orders. The archive on file at GDA facilitates re-orders. The archive is stored as a convenience only, and not a client safety back-up.